

CASE STUDY



The White Horse Care Trust (WHCT) is a Wiltshire based care trust charity dedicated to providing residential, respite, outreach and nursing care to adults with learning and other physical disabilities.

They provide a range of residential and nursing care services in 16 separate locations across Swindon and Wiltshire and their professional, highly trained and well-motivated staff really make a difference to the quality of life of the people in their care.

Whilst some training can be covered in house by their registered home managers the main issue for the trust is time. All the residential home staff need to have training in health and safety, first aid, fire marshal, manual handling, food safety and COSHH amongst others.

Where the trust lacks expertise, they need the services of a quality training provider who can offer accredited health and safety courses and Envesca has been the chosen training provider for many years.

As well as offering flexible, and often bespoke training, Envesca also answer any on-going health and safety queries the trust has and regularly provide further sources of information.

Helen Doel, Learning and Development Manager, shares, *“As a charity, cost is a huge factor in all decision making so when sourcing training providers they need to offer us the best in terms of training delivery. We chose Envesca because their trainers are fully qualified to deliver accredited courses and the training given covers everything we need to know to ensure our staff are trained to the highest standard.”*

“I know I can always pick up the phone if I have any queries. Emails and messages are always returned promptly and in a professional, friendly manner.”

“The WHCT has continued to use Envesca for many years as we are more than happy with the professionalism and quality of courses they offer.”

 **Feedback from all courses is always excellent. We are confident our team retain the knowledge gained on the courses and apply the health and safety principles learnt to ensure high standards.** 